AGENDA

SPRINGFIELD REGIONAL HUMAN RIGHTS AUTHORITY

REGULAR MEETING OF NOVEMBER 27, 2012

I. CALL TO ORDER

- A. Roll Call Determination of a quorum present.
- B. Introductions by Chairperson
- C. Confidentiality statement presented
- D. Changes in Agenda:
 - 1. Does any member, coordinator, or visitor wish to change the agenda?
 - 2. Does any guest wish to speak on an agenda item?

II. MINUTES

- A. Corrections or changes for the minutes of the October 23, 2012 meeting.
- B. Approval

III. <u>COMMUNICATIONS</u>:

IV. NEW BUSINESS

Ratify business conducted during the October meeting:

- 13-050-9003 motion to not accept for investigation
- 13-050-9005 no fresh air breaks motion to accept case opening
- 13-050-9007 won't honor request for discharge motion to table (consent)
- 13-050-9008 wont allow signs of affection and changed medication motion to open
- 13-050-9009 discharge plan and medication changed motion to open
- 13-050-9010 inappropriate assessment motion to table

New Complaints:

13-050-9007 - a facility may violate a consumer's rights when it will not honor her five day

notice to request discharge. She has no family and would like to return to her apartment, yet the facility is trying to make her consider placement in a different city which leaves her blocked from discharge.

13-050-9010 - an agency performed a mental health evaluation per court order. The consumer has been successful in the community for the past several years and because she moved, she had to acquire a different agency to provide services and the court ordered evaluation. The staff person from the new agency failed to do her job and report accurately about the accomplishments. The agency scored the consumer very low; after the same agency had denied her services because of high assessment scores. The assessor appraised time management abilities, money management, nutrition and household stability, healthcare, and communications and leisure entertainment and personal grooming and dress. These scores were contrived without the staff having interviewed the consumer regarding details, visiting her home and investigating other aspects named above. The client is disturbed about the low scores provided to the court.

13-050-9011 - A consumer is not allowed to live in the least restrictive setting when the staff have promised him they would support a lesser restrictive setting. He has done well and adhered to all aspects of his treatment plan, yet no one will discuss discharge or transfer. He's been at the facility for 10 years.

13-050-9012 - A hospital administered psychotropic medication to a patient soon after she gave birth, even though there was no basis (behavior) that required those drugs. Also, the consumer was not allowed access to communication (telephone) and the staff physically and sexually abused her.

13-050-9013 - a facility failed to notify a guardian about a fall that resulted in injury. The responsible party (Social Worker) seems to have contention with the guardian for an unknown reason and the guardian feels she is retributive.

Other New Business:

The Springfield HRA has received notice that the Metro East Regional HRA has accepted a case for investigation wherein a conflict of interest may exist. Metro East requests that the Springfield HRA investigate allegations with Equip for Equality case #13-070-9006: it is alleged that an agency enters a facility and interviews residents allegedly searches through garbage and disturbs the unit. The guardian does not want this agency staff speaking to her son because he is easily upset by their presence.

V. <u>UNFINISHED BUSINESS</u>

A. Case progress reports -

B. Reports of Findings

- 1. 12-050-9001 Andrew McFarland Mental Health Center sexual abuse notify guardian
- 2. 13-050-9004 Andrew McFarland Mental Health Center -glasses
- 3. 13-050-9006 Andrew McFarland Mental Health Center treatment planning

C. Case Closures

- 1. 12-050-9015 Blessing Hospital restraint
- 2. 12-050-9020 Bethesda Lutheran Home Administration of Medication
- 3. 13-050-9001 Jacksonville Developmental Center blocked discharge
- 4. 13-050-9002 Memorial Medical Center forced medication

VI. <u>ANNOUNCEMENTS AND COMMENTS</u>

- A. Set next meeting (January 22, 2013 at Lincoln Prairie Behavioral Health Center)
- B. Schedule site visits
- B. Comments from the public

VII. <u>ADJOURNMENT</u>